



Shri Shivaji Maratha Society, Pune 2.

ADHYAPAK MAHAVIDYALAYA

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Visit our website : www.collegeofeducationpune9.org

Principal

Dr. B. G. Chaugule

M.Sc., M.Ed. SET, Ph. D.

NAAC REACCREDITED 'B'

AISHE No. C-41617

Est. : 1970 - Affiliated to Pune University - ID No.PU/PN/Edn/028/(1970) Recognized by U.G.C. u/s 2 (f) & 12 (B)

Outward No.

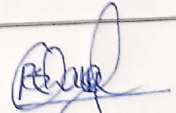
Date :

INSTITUTIONAL GUIDELINES FOR STUDENTS' GRIEVANCE & REDRESSAL

1. Institution has guidelines regarding redressal mechanism approved by appropriate statutory/regulatory bodies
2. Details of members of grievance redressal committees are available on the institutional website.
3. Awareness programmes are conducted to communicate the guidelines for redressal of student grievances to teachers and students
4. Provision for students to submit grievances online/offline
5. Grievance redressal committee meets on a regular basis
6. Students' grievances are addressed within 7 days of receiving the complaint. The College has a Students' Grievance Redressal Committee.

This cell aims to look into the complaints lodged by any student redress it as per requirement. Grievance Cell enables Students to express feelings by initiating and pursuing Grievance Redressal Committee members in person. In case the person is unwilling to appear in self, grievances may be sent in writing. Grievances may also be sent through e-mail to the Grievance Redressal Committee. Grievance Cell enquires and analyses the nature and pattern of the grievances in a strictly confidential manner.




PRINCIPAL
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